

## How To Fix An Apple Computer Not Correctly Connecting To An Unsecured Wireless Network

You may have noticed that if you connect an Apple computer or laptop to an unsecured network, for example public Wi-Fi or BT FON, it will seem to connect successfully but you will always encounter the message:

*A Problem Occurred. The web page couldn't be loaded' message when you try to open up a webpage*

This is a bug that was discovered in Mac OS X Mavericks and has not been resolved even in the latest release of Mac OS X Catalina.

The solution is to open up a new tab in a web browser and type into the address bar the following:

<http://captive.apple.com>

It may take a couple of attempts but eventually you will be granted a message stating:

*Success*

Although this was first reported when a customer was having problems connecting their USBWIFIRPT-3000 wireless router to an Apple laptop, in principal this method should work with any wireless equipment that either bridges or repeats an unsecured wireless network.